AMENDMENTS TO THE CLAIMS

The following listing of claims will replace all prior versions and listings of claims in the application.

Listing Of Claims

1.   (Currently Amended)   A method of ensuring the transfer of data in instruction material from a first party to a second party comprising the steps of:

providing the second party with a set of instructional materials containing an embedded code;

querying the second party as to [[the]] a value of the embedded code; [[and]]

providing the second party a rebate after a predetermined amount of time if the value of the embedded code is correct; and

contacting the second party if the value of the embedded code is incorrect.

2.   (Currently Amended)   The method according to claim 1 wherein the second party receives the instructional material upon [[the]] purchasing of a product.

3.   (Original)   The method according to claim 2 further including determining if the product has been returned prior to providing a second party a rebate, and if it has been return preventing providing a second party the rebate.

4.   (Original)   The method according to claim 1 wherein the instructional material is contained in one of a video, digital format, or a written manual.

5.   (Original)   The method according to claim 1 further comprising querying the second party as to whether it has additional questions as to the instructional material.

6.   (Original)   The method according to claim 5 further comprising providing data to the second party on how to gain further information from one of an information phone center or a website.

7.   (Original)   The method according to claim 1 further including retrieving serial number and safety codes from the second party and entering them into a database.

8.   (Original)   The method according to claim 1 wherein the second party inputs the embedded codes from the instructional materials into a phone center using a telephone's key pad touch tone.

9.   (Original)   The method according to claim 1 wherein the second party enters the value of the embedded code using a telephone key pad.

10.　　(Original)　　The method according to claim 9 further including comparing the entered value of the embedded code with a known value.

11.　　(Original)　　The method according to claim 10 further including sending a notification to the second party if the entered value does not equal the known value.

12.　　(Currently Amended)　　A method of ensuring the transfer of safety information in a user manual to a customer comprising the steps of:

providing the customer with a user manual containing an embedded piece of information;

querying the customer as to [[the]] a value of the embedded piece of information; [[and]]

providing the customer a rebate after determining that the embedded information provided by the customer has a proper value; and

contacting the customer if the value of the embedded information is incorrect.

13.　　(Currently Amended)　　The method according to claim 12 wherein the customer receives the user manual upon [[the]] purchasing of a product.

14.　　(Original)　　The method according to claim 13 wherein the user manual is contained in one of a video, digital format, or a written manual.

15. (Currently Amended) The method according to claim 12 further comprising querying the customer as to whether the customer has additional questions about [[the]] safety information.

16. (Currently Amended) The method according to claim 15 further comprising providing data to the customer on how to gain further information from one of an information phone center or visit a website; and

determining if [[the]] a purchased product has been returned prior to providing the customer a rebate, and if product has been returned, preventing providing the customer the rebate.

17. (Currently Amended) A method of ensuring [[the]] transfer of safety information in a user manual to a customer comprising the steps of:

providing the customer with a user manual at [[the]] a purchase of a product, the user manual containing an embedded piece of information;

querying the customer as to [[the]] a value of the embedded piece of information; and

providing the customer a rebate after determining that the embedded information provided by the customer has a proper value, wherein the user manual is contained in one of a video, digital information, or a written manual;

contacting the customer if the value of the embedded information is incorrect;

querying the customer as to whether the customer has additional questions as to [[the]] safety information;

providing data on how to gain further information from one of an information phone center or visit a website; and

determining if the product has been returned prior to providing the customer a rebate, and if product has been returned, preventing providing the customer the rebate.